



Dear Wycliffe Residents,

We recently had an issue involving one of our family members. As your Director of Public Safety and Security, I felt it necessary to reach out to all the residents and review some very important safety procedures for you to follow. Recently, a resident had her pocketbook stolen while shopping off property. The way it reportedly happened was that while she was in her vehicle, in a parking space, she was approached by what appeared to be a Good Samaritan advising her that she had a flat tire. Being a trusting person, she got out of her car to look and was robbed. This is a trick used to target people and it works if we are not thinking about safety. We all want to believe it won't happen to us, but the reality is it can and will if we allow it.

What can you do you ask? Well the rule to follow is when you get into your vehicle always lock your doors. If you are approached by anyone, never unlock your doors and let them speak to you thru your closed window. If the person is persistent in asking you to open your window or door, take your cell phone out and call 911. **NEVER GET OUT OF YOUR CAR.** If you do not have a cell phone, start beeping your horn until the person leaves. If you are able to, write down as much information about this person as possible such as what they looked like and what they were wearing. Did they get into a vehicle? **NEVER EVER FOLLOW THEM.** Again do not get out of your vehicle until you are safe and around numerous people. Then call 911 and report the incident.

The holidays are approaching quickly and we want all of you to think safety. We are a family here at Wycliffe and we want all of you to be safe.

Eric Oppman

Director of Public Safety

Wycliffe Golf & Country Club